

EU Digital Services Act (DSA)

This page provides information required under **Regulation (EU) 2022/2065** of the European Parliament and of the Council of 19 October 2022 on a Single Market for Digital Services (“Digital Services Act” or “DSA”).

TARA INNOVA Kft. is committed to complying with its obligations under the DSA in relation to the digital services it provides.

TARA INNOVA – DSA Point of Contact

In accordance with **Articles 11 and 12 of the DSA**, EU Member State authorities, the European Commission, the European Board for Digital Services, and recipients of the service may direct communications related to the DSA to the designated point of contact:

Email: dsa@tinnova.eu

Language of communication: English
(Hungarian may be accepted for domestic matters)

For Authorities

EU Member State authorities, the European Commission, and the European Board for Digital Services may submit:

- orders to act against illegal content (Article 9),
- orders to provide information (Article 10),

via direct communication to the DSA Point of Contact listed above.

Requests should clearly indicate:

- the legal basis,
- the scope of the order,
- the affected service or resource,
- relevant deadlines.

TARA INNOVA will respond without undue delay in accordance with applicable law.

For Users / Recipients of the Service

Reporting Illegal Content

If you are an individual or entity and wish to report content you believe to be illegal under EU law, please note the following:

TARA INNOVA **does not create, publish, edit, or control customer content** when providing its services (including security, traffic inspection, routing, or integration services). Content remains under the control of the content publisher or service operator.

We **strongly recommend** contacting the content publisher or website operator directly, as removal or modification at origin is the most effective and permanent solution.

Submitting a DSA Notice

If you believe a report under the DSA is necessary, you may submit a notice by emailing:

dsa@tinnova.eu

Please include:

- a clear description of the allegedly illegal content,
- the exact URL or technical identifier,
- the legal basis under EU or Member State law,
- your contact details.

Incomplete or unfounded submissions may not be processed.

Acceptable Use Policy (AUP)

All use of TARA INNOVA products and services is subject to our **Acceptable Use Policy (AUP)**.

The AUP defines prohibited activities, misuse scenarios, and security-relevant restrictions. Violation of the AUP may result in suspension or termination of services.

Transparency Reporting

Where applicable under **Article 15 of the DSA**, TARA INNOVA publishes transparency information regarding:

- content-related orders,
- notices received,
- actions taken in response.

Given the nature and scale of our services, transparency reporting obligations are assessed periodically. Reports will be made available when required by law.

Important Clarification

TARA INNOVA provides **technical and security infrastructure services**.

We do **not** act as a content publisher, editorial authority, or platform operator unless explicitly stated in a specific service agreement.